



CLIENT RIGHTS AND RESPONSIBILITIES

Your Rights

You have the right to:

- **Public health services.**
- Treatment in our service as a **public** patient.
- **Treatment** based on clinical need.
- An accredited **interpreter**
- **Confidential** treatment.
- A **safe environment**.
- **Respect, dignity and privacy.**
- Care that **respects your culture**.
- **Ask questions** about your care.
- **Information** about your health care and discharge.
- **Make decisions** about your treatment, care and discharge.
- Know **who will provide your care**.
- Know if your care is part of a **student or research program**.
- A **second opinion**.
- Access your **health records**.
- Make a **complaint**.

Your Responsibilities

You have the responsibility to:

- **Work** with your treating team.
- **Provide relevant information** about your health and circumstances.
- Be **courteous and respectful**.
- Add to a **safe and comfortable environment**.